VORNADO®

READ AND SAVE THESE INSTRUCTIONS
Whole Room Heater Owner's Guide

LEER Y GUARDAR ESTAS INSTRUCCIONES
Guía del propietario el calentador para ambientes

www.vornado.com

models VH102 and VH2

Assembled, designed and supported in Andover, Kansas.
Montaje, diseño y soporte en Andover, Kansas.

Questions or comments?
¿Prequntas o comentarios?

www.vornado.com

consumerservice@vornado.com

800.234.0604

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IMPORTANT INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING THIS HEATER.

Please visually inspect all internal and external components before connecting to electric current. If any damage is found, DO NOT USE THIS UNIT and contact Vornado Air LLC at 1-800-234-0604.

This appliance has a polarized plug. (One blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- **Do not** operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- **Do not** use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- **Do not** run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- **Do not** insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never

IMPORTANT INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING THIS HEATER.

use with an extension cord or relocatable power tap (outlet/power strip). Operate this heater only in its upright position.

- **Do not** operate this heater on an elevated surface such as a shelf or desktop. Use only while placed on the floor.
- This heater is equipped with a thermal safety shut-off system, designed to turn off the heater when an internal overheating condition is detected (see How To Use "RESETTING YOUR VORNADO HEATER," to determine how to check and reset the heater).
- **Do not** use this heater on a circuit that has a variable speed device operating, such as a blender or a variable speed fan.
- **Do not** use heater to dry human or animal hair/fur or articles of clothing.
- **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **Do not** use this heater in an RV, a boat, or in any application where a DC/AC converter is converting battery power to AC power.
- **Do not** use the heater on any Ground-Fault Circuit Interrupted (GFCI) circuit. A GFCI circuit has a reset button in the middle of the outlet.
- **Do not** use this heater on a surge protected circuit.
- **Do not** use the heater with any kind of timer to turn the unit on or off.
- **Do not** use this heater on a circuit that is shared with a high power device, such as a vacuum or a circular saw.
- **CAUTION:** A loose fit between the outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product. Contact a qualified electrician to replace loose or worn outlet.

SAVE THESE INSTRUCTIONS

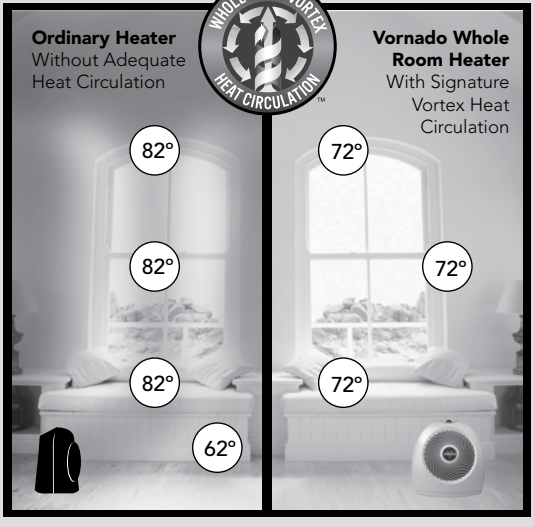
Trust.

It is said that trust isn't given, but earned. For decades Vornado has been earning the trust of our customers by offering them only the best. Vornado provides the highest level of performance, coupled with the highest level of support available. Complete satisfaction with no exceptions – this is Vornado's promise to you. If you are not satisfied for any reason, please contact us. Knowledgeable representatives are available at 1-800-234-0604 from 7:00 AM to 6:00 PM CST. A wealth of additional support is also available online at www.vornado.com. On behalf of myself and the entire staff at our Andover, Kansas headquarters – thank you for selecting Vornado.

Sincerely,
Bill Phillips
CEO, Vornado Air

Find our complete product line at www.vornado.com

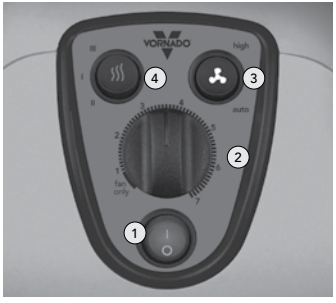
Vornado® Vortex Action



Ordinary heaters provide only localized heat. Heat immediately rises to the ceiling, resulting in cold and hot spots in the room. Vornado's unique Vortex Action delivers continuous, uniform heat surrounding everyone in the room in a warm, comfortable temperature.

Controls

VH102 Controls



(4) Heat
(I) Low Heat 750 watts
(II) Medium Heat 1125 watts
(III) High Heat 1500 watts

(1) Power On/Off
Illuminated when the unit is On.

(2) Thermostat
Allows you to select your desired comfort level.
For fan only use - select the Fan setting and press Cont. on the Fan switch.

(3) Fan
In the Auto position, the fan will cycle on and off with the heating element. In the Cont. position, the fan will run continuously.

VH2 Controls

(1) Power On/Off
Illuminated when the unit is On.

(2) Thermostat
Allows you to select your desired comfort level.

(3) Fan
In the Auto position, the fan will cycle on and off with the heating element. In the Cont. position, the fan will run continuously.

(4) Heat
Low Heat 750 watts
High Heat 1500 watts

How To Use

Getting Started

Using your Vornado Heater is easy. Just follow these simple steps.

1. Position your heater so the vortex beam of warm air is directed across the room, unobstructed. Position it in a location that is representative of the room temperature. Avoid areas of temperature extremes such as cold drafts and heat registers (refer to IMPORTANT INSTRUCTIONS for safe placement).
2. Plug power cord into standard wall outlet.
3. Set Power switch to On.
4. Select Heat setting.
5. Set Thermostat to the highest setting. When the room reaches the desired comfort level, turn the Thermostat knob slowly counterclockwise until the heat cycles off (easier to detect when Fan is set to Auto).

How To Use

Resetting Your Vornado Heater
Your Vornado Heater has a multi-level safety shut-off system designed to prevent overheating. Overheating may occur when the inlets or outlet are blocked, a foreign object prevents the blade from turning, or the appliance tips over. If this happens, the safety shut-off system will cut power to the heat element and you will need to manually reset the heater.

1. Set the Power switch to Off and unplug the unit.
2. Remove any obstructions.
3. Wait 5–10 minutes, allowing the unit to cool down.
4. Plug in the unit and place in desired position.
5. Set the Power switch to On. Your Vornado Heater should now function normally.

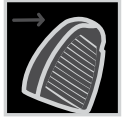
Note: If the safety shut-off system repeatedly shuts off your heater or if it will not reset after following the above procedure, DO NOT ATTEMPT TO DISASSEMBLE THE UNIT. Call Vornado Consumer Services Department toll-free at 1-800-234-0604.

Advanced Safety Features

Tight Grill Spirals
Resists curious fingers.

Cool Touch Case
Safe to touch, even on high heat setting.

Automatic Safety Shut Off System
If airflow becomes blocked and overheating occurs, power to the heating element is shut off.



Tip-Over Protection
Heater will automatically shut off if tipped towards the front or back.

Ideal 120°F Exit Air Temperature
Warm enough to heat an entire room.

Cleaning and Storage

How to Clean

- Your heater has no user serviceable parts. Do not disassemble the unit. This will void your warranty. If service is required, return your heater to Vornado (see WARRANTY for instructions).
- The motor is permanently lubricated and requires no oiling.

Because your heater moves a substantial amount of air, it will need regular cleaning. To clean follow these simple instructions:

1. Unplug the unit

Note: Do not use gasoline, thinners, solvents or other chemicals for cleaning.

2. Use the brush attachment on your household vacuum cleaner to vacuum any accumulated dust off the Front Grill and Side Air Inlets. Wipe down the entire surface with a soft cloth.

View how to clean your Vornado heater on your mobile device.

Note: Vacuuming the outside of the heater is recommended on a bi-weekly basis. You may also blow the heater out with high pressured air. This can be purchased from your local hardware store.

Storage

During the off-season or after extended periods of non-use, you may choose to store your heater. To ensure long life of the product, it is recommended to store your heater by following these instructions:

1. Unplug power cord and bundle loosely.
2. Thoroughly clean your heater (see instructions above).
3. Cover, or place back in retail carton if available. This will prevent the unit from accumulating dust overtime.
4. Store unit in a cool and dry location.

Operating Tips

- In smaller areas, you might prefer to set the Fan switch to Auto. In the Auto position, the fan will come on only when the heating element is on.
- In larger spaces, your Vornado® Heater, will function most effectively with the Fan switch set to High or Cont. In the High or Cont. position, the vortex beam of air will gently keep the air circulating in the room for even, uniform heating.
- Your heater can function as a personal fan for cooling. Set the Thermostat to Fan Only and set the Fan switch to High or Cont.
- Your heater, like any other 1500 watt electric heater, draws up to 12.5 amps of electric current. If using your heater on High Heat causes your home's circuit breaker or fuse to trip, we offer the following suggestions:
- Try turning off other electrical appliances that run on the same circuit as your heater.
- Run your heater on Low Heat.
- Have your electrician add an additional circuit to your home's electrical system. When the room temperature is higher than the set temperature it is normal and correct to have little to no heat coming out of the VH102 or VH2. When the unit is first turned on there is a slight delay before heat will start to be produced.
- ALWAYS USE COMMON SENSE WHEN USING THIS AND/OR ANY ELECTRICAL APPLIANCE.
- Do not use more than one heater at a time.
- Never ignore or take lightly the signs of an electrical problem, such as:
  - Warm outlet cover plates
  - Sparking at outlet when plugging in or during operation
  - Light flickering or dimming (indicates a shared circuit or problem)

  Investigate the cause of these before continuing to use the heater.

Troubleshooting

Problem	Possible Cause and Solution
Unit fails to power on.	Unit is not plugged in. Plug Power Cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse. Reset circuit breaker / ground fault interrupter, or replace fuse (See OPERATING TIPS).
	The unit has overheated. Automatic Safety Shut-Off has initiated (See RESETTING YOUR VORNADO HEATER).
	Unit is damaged or in need of repair. Cease usage and unplug. Contact Consumer Service for assistance.
Unit is not producing sufficent amount of heat.	Ensure unit is set to High Heat and thermostat is set to highest Temperature setting.
	Close all doors and windows to trap heat.
	Allow the unit to fully circulate the heat throughout the room, may take several minutes.

Whole Room Heater • 5 Year Limited Warranty

Vornado Air LLC ("Vornado") warrants to the original consumer or purchaser this Vornado® Whole Room Heater ("Product") is free from defects in material or workmanship for a period of five (5) years from the date of purchase, depending on model. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost. Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, repair or service of the Product by anyone other than Vornado, mishandling, improper maintenance, commercial use of the Product, damages which occur in shipment or are attributed to acts of God.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

For warranty or repair service, call 1-800-234-0604 or email consumerservice@vornado.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service. After receiving the RA form, ship your Product to:

Vornado Air LLC
Attn: Warranty & Repair
415 East 13th Street
Andover, KS 67002

For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.
Please allow 1-2 weeks for repair and return of your Product after the Product is received.
For your records: Staple or attach your original sales receipt to this Owner's Guide. Please also write your products's serial number below (located on product specs decal).

Serial No. _____

Product registration available online at www.vornado.com
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